

# Thursday, October 11, 2018 | 8:00 a.m. to 9:30 a.m. United Way of Denton County, Inc. (1314 Teasley Lane, Denton, TX 76205)

#### Agenda

I.	Welcome & Consideration of August 2018 Minutes	T. Gilmore	2 min.
II.	Emergency Solutions Grant	D. Shaw	15 min.
III.	DCHLT Strategic Plan & Standards of Excellence Update	C. Cross	10 min
IV.	<ul> <li>Workgroup Updates</li> <li>Data Workgroup</li> <li>Housing Workgroup</li> <li>Ad Hoc Committee</li> <li>Shelter Planning Workgroup</li> </ul>	K. Gonzales/S. Coffey T. Widmer C. Cross C. Cross	30 min.
V.	<ul> <li>Denton County Homeless Coalition Update</li> <li>Barriers Fund</li> <li>2019 Point-In-Time Count</li> </ul>	M. Jones	10 min.
VI.	Backbone Support Update  • Housing Navigator Update	C. Cross	10 min.
VII.	New Business	T. Gilmore	
VIII.	Adjourn	T. Gilmore	

#### **Next Meeting Date:**

Thursday, December 13, 2018 | 8:00 a.m. to 9:30 a.m. | United Way of Denton County, Inc. (1314 Teasley Lane, Denton, TX 76205)









# Thursday, August 9, 2018 | 8:00 a.m. to 9:30 a.m. United Way of Denton County (1314 Teasley Lane, Denton, TX 76205)

#### **Agenda**

Appointees/Ex-Officios Present: Alice Mankoff, Councilperson TJ Gilmore, Councilperson Keely Briggs, Courtney Cross (Ex-Officio), Cynthia Harris, Dani Shaw (Ex-Officio), Frank Padgett, Gary Henderson (Ex-Officio), Herman Oosterwijk, Isabel Rodriguez, Jessica DeRoche, Josh Ashford, Kathy Srokosz, Mary Jones, Mayor Thomas Muir, Monica Glenn, Prit Patel, Terry Widmer, Valerie Foster

**Appointees Absent**: Barton Duffy (regrets), Commissioner Bobbie Mitchell, Kristi Bledsoe, Leroy Schuetts (regrets), Mayor Chris Watts (regrets), Roy Metzler, Sandra Robinson, Stephen Coffey

**Guests:** Sarah Kuechler (City of Denton), Barbara Ross (City of Denton), Sonia Redwine (United Way of Denton County), Katherine Gonzales (United Way of Denton County)

#### **Welcome & Consideration of April 2018 Minutes**

Chair (Councilperson TJ Gilmore) called the meeting to order at 8:03 a.m.

Chair requested a motion to approve the April 2018 minutes

Motion: Terry Widmer 2<sup>nd</sup>: Valerie Foster Motion was approved.

#### **Denton Affordable Housing Update**

Backbone support recognized Barney Cosimo for his unpaid service to Denton Affordable Housing as the interim Executive Director for two years. DCHLT members applauded Barney for his accomplishments and thanked him for his service.

Denton Affordable Housing Corporation's new Executive Director, Rudy Garza, introduced himself to the group. Rudy's experience includes a community development corporation and a homeless shelter in Galveston, Texas.

#### **Update Charter**

The Chair requested a motion to approve Charter updates to comply with changes made to the Bylaws as the previous meeting.







Motion: Terry Widmer

2<sup>nd</sup>: Councilperson Keely Briggs

Motion was approved.

#### 2018-2019 DCHLT Officer Slate

Backbone support thanked the Nominating Committee for their participation, and presented the slate of officers for the new year.

Chair: Councilperson TJ Gilmore

Co-Chair: Mayor Thomas Muir

Secretary: Alice Mankoff

Past Chair: Mayor Chris Watts

Chair requested a motion to approve the presented slate.

Motion: Councilperson Keely Briggs

2<sup>nd</sup>: Josh Ashford

Motion was approved.

#### **Proposal of New Workgroup: Shelter Planning**

Backbone support presented a proposal for a new DCHLT workgroup to assess the current environment and capacity to meet the needs of Denton County's unsheltered homeless population. Denton City Council has requested the group assess current environment and recommend solutions for consideration. A scope of work was provided in the agenda. DCHLT appointee Roy Metzler has agreed to chair the workgroup.

Chair requested a motion to approve the creation of a new DCHLT Shelter Planning Workgroup.

Motion: Terry Widmer 2<sup>nd</sup>: Councilperson Keely Briggs Motion was approved.

#### **Strategic Planning**

Chair requested members to serve on the 2018 DCHLT Strategic Planning Committee. The following members volunteered to serve: Monica Glenn, Jessica DeRoche, Josh Ashford, Terry Widmer. Ex-Officios Dani Shaw and Gary Henderson will also participate.

#### **Workgroup Updates**

#### Data Workgroup

The workgroup has finalized its structure for a public-facing data dashboard. The dashboard will measure inflows, outflows and the number of people actively homeless in Denton County. The Chair inquired if the number of households exiting to permanent housing could be listed by population. Valerie Foster asked if the numbers include households who are doubled up. Katherine Gonzales indicated these numbers are not currently collected uniformly across agencies. Councilperson Briggs referred to Denton ISD's homeless numbers, and backbone support indicated school district numbers for the county would be included in the dashboard.







#### Housing Workgroup

Backbone support is implementing improvement projects to accurately identify monthly outflows (households who leave the area or exit homelessness). Workgroup members are working to identify supportive service needs of households getting housed, and backbone support is working to mobilize resources and identify providers and organizations that can assist in securing supportive services.

#### Ad Hoc Committee

The Ad Hoc Committee met with the Denton County Housing Finance Corporation to discuss the entity's capacity to facilitate or encourage affordable housing development. The next meeting will include a representative from the Tarrant County Housing Finance Corporation, and a representative from the North Texas Aging and Disability Services who advocates for affordable housing throughout North Texas.

#### **Denton County Homeless Coalition Update**

Mary Jones provided an update on funding for the Denton County Barriers Fund. Eight requests have been awarded since May 2018, totaling \$3,462. The fund has aided with furnishing homes, car repairs that allow heads of households to maintain jobs and sustain living situations, car repairs for DV survivors leaving abusive homes and searching for permanent housing, overcoming Fair Market Rent limitations for families moving into permanent living situations UWDC backbone support will work to get information on the website.

#### **Backbone Support Update**

Courtney provided an update on the efforts to obtain funding for a Housing Navigator to support the county-wide landlord outreach model, Doors for Denton County. Presentations have been made to the Cities of Denton, Lewisville, Highland Village and Lake Dallas. UWDC Backbone support has submitted a grant application for inclusion with the Texas Homeless Network's collaborative Continuum of Care application to HUD. This application requests funding to support Denton County Coordinated Entry, including data entry, mobile coordinated entry support and housing navigation.

Backbone support will attend the Fifth Annual Affordable Housing Seminar hosted by the North Texas Disability and Aging Resource Center August 28, 2018.

#### **New Business**

Roy Metzler shared a 'feel good' story with the group. The Monsignor King Outreach Center (MKOC) opened at 2:00 p.m. during the extreme heat over the summer, and the Denton County Transportation Authority sent a van to Our Daily Bread to transport people from the soup kitchen to the shelter.

Councilperson Keely Briggs provided an update regarding the Denton Economic Development Board. Councilperson Briggs is requesting the board collaborate with the Denton Chamber of Commerce to develop a list of businesses that hire people with criminal records. She also announced the Goodwill Job Resource Center will host a grand opening August 31, 2018.

Gary Henderson requested an update on the Emergency Solutions Grant at the next meeting.

Monica Glenn made an appeal to the group to nominate dancers for the United Way of Denton County's 2019

Tribute Gala.





## **Adjourn**

The Chair requested a motion to adjourn the meeting.

Motion: Valerie Foster 2<sup>nd</sup>: Josh Ashford Motion was approved.

Meeting was adjourned at 9:23 a.m.

Next Meeting Date:
Thursday, October 11, 2018 | 8:00 a.m. to 9:30 a.m. |
United Way of Denton County, Inc. (1314 Teasley Lane, Denton, TX 76205)

Secretary	Date







# **DCHLT Workgroup Reports**

# DCHLT DATA WORKGROUP | CHAIR: STEPHEN COFFEY

### August-September 2018

Backbone support continues to work with workgroup member Keith Henderson to aggregate and prepare data for a public-facing data dashboard.

The dashboard will include:

- Total Number of Actively Homeless Households
  - Number of Single Households
    - Veteran
    - Chronic
    - Fleeing DV
  - Number of Family Households
    - Veteran
    - Chronic
    - Fleeing DV
  - Inflows
    - New to our Housing Crisis Response System
    - Re-assessments
    - Returns from Inactive
    - Returns to homelessness from housing
  - Outflows
    - Housed
    - Permanently left our service area
    - Moved to Inactive

Backbone support has executed a Memorandum of Understanding with the City of Denton that will require additional metric reporting. Reporting format is expected to be finalized by October 2018.

Backbone support continues to participate in the Built For Zero Learning Collaborative, and has worked with Community Solutions staff to discuss challenges and set goals. Backbone support will travel to Detroit in October for a Built For Zero Learning Session to review progress towards improvement project goals.

#### Short-term action items

Making Denton County Homelessness Data Dashboard live on UWDC and DCHC websites

#### Accomplishments

Inflows, Outflow, Returns are now tracked in HMIS

Worked with the Texas Homeless Network to streamline processes and reduce the number of 'lists' wherein providers access data and update information in the HMIS

#### Concerns

Accurate reporting of Ouflows monthly – number of people housed

#### **Next Meeting Dates**

**TBD** 

# **DCHLT Workgroup Reports**

## DCHLT HOUSING WORKGROUP | CHAIR: TERRY WIDMER

### August – September 2018

The workgroup continues to engage in case conferencing and prioritize the top households on the Housing Priority List. UWDC backbone support is working with the Built For Zero quality improvement team at Community Solutions to implement improvement projects.

UWDC's Homelessness Coordinator is conducting weekly check-ins with providers to touch base on outflows and reassessments. Backbone support has analyzed earlier efforts to provide support in this way and has since set new goals to be accomplished during weekly calls with providers.

The workgroup now meets for case conferencing every two weeks to review housing plans for the most vulnerable households on the Denton County Housing Priority List. The group reviews households categorized by priority population (chronic, Veteran and domestic violence survivors), and assigns action steps.

Backbone support has developed materials to outline the process for case conferencing, to support providers' efforts to collaboratively house people. Additionally, once a month meetings are extended to allow time for special presentations and discussion regarding wrap-around service resources.

#### Short-term action items

Implement Standards of Excellence

Continued improvement of case conferencing format

#### Accomplishments

Attendance and collaboration of providers

Domestic Violence training for case conferencing workgroup

#### Concerns

Timely reassessments of households experiencing literal homelessness

Access to wrap-around services for households with severe service needs

Meeting ESG metrics for rapid re-housing and street outreach

Understanding of provider roles in housing process

#### **Next Meeting Dates**

October 15th & October 29th

# **DCHLT Workgroup Reports**

## DCHLT SHELTER PLANNING WORKGROUP | CHAIR: ROY METZLER

### September-October 2018

The DCHLT Shelter Planning Workgroup is tasked with the following purpose:

Assess current environment and determine direction for the future of Emergency Shelter services for people experiencing homelessness in Denton County. Consider local needs and capacity to implement sustainable and safe housing solutions for sheltered and unsheltered populations in Denton County.

The group has a 90-day action plan to assess the current environment and bring recommendations to Denton City Council regarding ways to meet emergency shelter and temporary housing needs of Denton County's unsheltered homeless population.

To date, the workgroup has drafted surveys and a plan for administration of surveys to collect data regarding shelter conditions and needs of the local homeless population. The group has also developed an inventory of emergency shelter and transitional housing resources in the county (attached) The group will administer surveys the last two weeks of October.

The group will analyze survey results and additional data regarding shelter utilization to develop recommendations for future planning.

#### Short-term action items

Finalize surveys and survey administration plan

Execute surveys and present data to workgroup

Receive presentations from local groups regarding solutions for literal homeless population

#### Accomplishments

Developed Denton County shelter inventory

Drafted surveys and recruited community partners to assist in further survey development and administration

#### Concerns

Completing surveys and summarizing data in a timely manner to bring recommendations to Denton City Council

#### Next Meeting Dates

November 7, 2018

# **Denton County Shelter Inventory**

Organization	Type of Intervention	# beds	# beds inclement weather	Hotel vouchers available	Shelter Hours	Entry Requirements	Length of Stay	Future Plans	Days at Full Occupancy (had to turn clients away)	Average Daily # of Clients Per Month
Salvation Army Denton	Emergency Shelter	30 (first come first served)	42	Some vouchers available for families for stays up to 7 days	7 days/week 5pm to 7am	Breathalyzer, drug test, any ID, no sex offenders, no weapons or drugs, accepts felons	30-day stay; possible extension to 60 days if shelter guest is working/saving money	Potential for partnership with Denton Bible Church to increase emergency shelter capacity at the Hangar during inclement weather	Awaiting Data	20 clients (Sept 2017 - Aug 2018)
Monsignor King Outreach Center	Emergency Shelter	92 beds, 1 family room			M, Tue, Wed 6:30pm to 8pm	No sex offenders, accepts felons, bag check, any ID, case-by-case entry for people under the influence, personal items and pets allowed			1 day; 5 clients turned away	64 clients (Sept 2017 - Aug 2018)
Denton County Friends of the Family	Emergency Shelter	32 beds		Some vouchers available	24/7	Domestic violence and sexual assault survivors, no drug test, no background check, no ID required, personal items allowed, shelter requests for no weapons but does not search	Average stay approximately 30 days		Data Unavailable	24 clients per month (July 2017 - July 2018)
Salvation Army Lewisville	Inclement Weather Shelter (Lewisville City Council must declare an emergency)	16								
Cumberland Presbyterian Children's Home	Transitional Housing (Some emergency shelter capacity for children removed from their homes)	8 transitional units for single parent families								
Kyle's Place	Transitional Living Program	16					Up to 24 months			
Wheeler House	Transitiona Housing	24 (4 units with capacity for 6 individuals per unit)				Single female heads of household and children	3-6 months	Add 16 emergency shelter beds for families for stays of up to 4 weeks or less; estimated end of 2018		



Last Updated: 10/4/2018

# 2019 POINT-IN-TIME COUNT

THURSDAY | JANUARY 24TH

# **DONATE \$5 GIFT CARDS**

Walmart, Kroger, WinCo Foods, Target, RaceTrac, QuikTrip, or Fast Food Restaurants

# **VOLUNTEER**

https://tinyurl.com/DenCoCounts

# WHAT IS THE POINT-IN-TIME COUNT?

The Point-In-Time Count is an annual census of people experiencing literal homelessness. It helps our community identify and understand the extent and nature of homelessness. Data from the Count allows us to apply for funding and advocate for increased resources in our community. The Denton County Homeless Coalition needs volunteers to conduct surveys and make Denton County's homeless population count! #DenCoCounts

DONATIONS MAY BE BROUGHT TO
UNITED WAY OF DENTON COUNTY
(1314 TEASLEY LANE, DENTON, TX 76205)
MON-FRI - 8AM-5PM











