



Thursday, December 8, 2016 – 8:00 a.m. to 9:30 a.m.
United Way of Denton County, Inc. (1314 Teasley Lane, Denton, TX 76201)

Agenda

I.	Welcome	C. Watts	2 min.
II.	Consideration of October Minutes	C. Watts	2 min.
III.	Review: Denton County Homelessness Summit	C. Cross	5 min.
IV.	Work Group Updates		20 min.
	• Housing	T. Widmer	
	• Data	S. Coffey	
	• Consumer	C. Cross/A. Reed	
V.	Strategic Planning	C. Watts	20 min.
VI.	Backbone Support Update	C. Cross	10 min.
VII.	New Business	C. Watts	
VIII.	Adjourn	C. Watts	

Next Meeting Date:
Thursday, January 12, 2016 – 8:00 a.m. to 9:30 a.m.
United Way of Denton County, Inc.

Vision:

Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.

Mission:

The Denton County Homelessness Leadership Team fosters an effective and coordinated system of homelessness prevention and intervention, resulting in homelessness that is rare, brief and nonrecurring through:

- Community awareness and connection
- Data-driven, evidenced-based, fiscally responsible recommendations
- Innovative solutions around affordable housing, access to primary and behavioral health care services, adequate incomes and coordinated services
- Mobilizing, advocating and empowering public-private community-wide collaboration



Denton County Homelessness Leadership Team
Thursday, October 13, 2016
Meeting Minutes

Appointees Present: Alice Mankoff, Barton Duffy, Chasz Parker, Commissioner Bobbie Mitchell, Councilman TJ Gilmore, Councilwoman Keely Briggs, Isabel Rodriguez, Jessica DeRoche, Kathy Srokosz, Mayor Chris Watts, Monica Glenn, Stephen Coffey, Terry Widmer, Valerie Foster

Ex Officios Present: Gary Henderson, Courtney Cross, Dani Shaw

Guests Present: Eileen Hall (for Cynthia Harris of Giving Hope, Inc.), Katherine Gonzales, Barbara Ross, John Cabrales

Appointees Absent: Chief Lee Howell, Cynthia Harris, Herman Oosterwijk, Roy Metzler, Sandra Robinson, Sherri McDade, Mayor Thomas Muir

Welcome & Consideration of August Minutes

Mayor Watts welcomed appointees and guests to the meeting at 8:02 a.m.

Mayor Watts requested a motion to accept the August meeting minutes.

Motion: Terry Widmer

2nd: Commissioner Bobbie Mitchell

Motion Approved

DCHLT Homelessness Summit

Courtney Cross reviewed the proposed format and content for the homelessness summit. Appointees were requested to volunteer time or resources.

Emergency Solutions Grant (ESG) Update

Dani Shaw provided a brief update on ESG stopgap funding from the City of Denton, City of Lewisville and Denton County. Dani reviewed proposed budget calculations for the funds. Dani and Courtney updated the group on a roundtable meeting hosted by the Texas Department of Housing and Community Affairs (TDHCA) in Austin September 19th. They reviewed materials disbursed at the meeting which offered various possibilities for dividing the Balance of State (Bos) into regions, and the effects this would have on Denton County for further grant competitions.

Gary Henderson asked how we the DCHLT might be able to advocate at the state level to ensure Denton County continues to receive funding in light of the possible changes. Dani mentioned that some Continuums of Care (CoCs) receive ESG funding both from the state and the federal government, and this might be something we could challenge at the state level given the fact that many other funding streams do not allow for this type of 'double dip' scenario. It is a possibility that the Texas Homeless

Network (THN) will encourage Denton County to merge with other nearby CoCs (Dallas County, Tarrant County, etc.).

Mayor Watts asked for confirmation that it is unreasonable to expect to receive ESG funding in the same manner in which we have historically moving forward. Dani and Courtney confirmed that it is unlikely.

Workgroup Updates

Terry Widmer updated appointees on the status of the housing workgroup. The group finalized the Denton Supportive Housing Pilot Program Overview, with remaining details to be worked out by backbone support (training case manager and inputting information into ETO case management software) and the Review Team. Insurance and liability remained a challenge for the nonprofit funding the pilot and the property owner, so the workgroup is now collaborating with Denton Affordable Housing Corporation to supply the units for the pilot. Mayor Watts shared his involvement and efforts to assist with providing housing for the pilot, and thanked Terry Widmer and the Housing Workgroup for their efforts to develop the pilot.

The DCBHLT voted to relinquish oversight of the Housing Workgroup, meaning that the workgroup's goals and objectives now come solely from the DCHLT, with the understanding that there will be an open line of communication to the DCBHLT for progress updates, etc. As the group moves on from the housing pilot, they are seeking additional members with backgrounds in real estate to compliment the strong service provider presence in the room.

Courtney provided the data workgroup update. The workgroup continues to review existing data sources and tools for aggregating and analyzing data. At their September meeting, discussed the importance of data-sharing between agencies, and needed buy-in from agencies to adopt the HUD system performance measures in order to consistently track data across the county. A major goal remains to establish baseline measurements for the county.

Courtney updated the group on upcoming listening sessions throughout the Fall intended to gain consumer feedback.

Backbone Support Update

Courtney informed the group that the Denton County Homeless Coalition has yet to determine which steering committee member will serve in the DCHLT ex-officio seat.

Bridging the Gap has been postponed until February/March 2017 in order to allow for more targeted planning.

New Business/Public Comments: No new business or public comments were received.

The meeting was adjourned by consent at 9:00 a.m.

Next Meeting:
Thursday, November 10, 2016 @ 8:00 a.m. to 9:30 a.m.
United Way of Denton County Office

Vision:

Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.

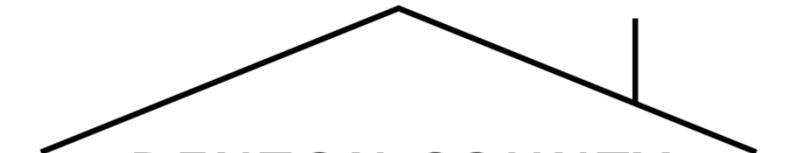
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Secretary

Date



DENTON COUNTY
**HOMELESSNESS
LEADERSHIP TEAM**

Making homelessness rare, brief and nonrecurring

A collective impact initiative supported by:



Consideration of Minutes

- October 13th DCHLT Meeting Minutes



Homelessness Summit

A promotional graphic for the Denton County Homelessness Summit. It features the text "DENTON COUNTY HOMELESSNESS SUMMIT" and "Saturday Nov. 12th 9am - 3pm". It also includes the goal: "Help us make homelessness rare, brief and nonrecurring in Denton County" and the location: "Denton Public Safety Training Center 719 E. Hickory". At the bottom, it says "Registration & Event Information: tinyurl.com/dcosummit" and lists logos for Denton, the Denton County Homelessness Leadership Team, United Way of Denton County, Inc., and LIVE UNITED United Way.

Workgroup Updates

- Housing Workgroup
- Data Workgroup
- Consumer Workgroup



Strategic Planning

- Determine Approach
- Workgroups:
 - Strategic Goals
 - Workplans
- Ad Hoc Committee



DCHLT Vision

Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.



DCHLT Mission

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Backbone Support Update

- 2016 Accomplishments
- 2017 Calendar





DENTON COUNTY
**HOMELESSNESS
LEADERSHIP TEAM**

Making homelessness rare, brief and nonrecurring

Thank You

Next Meeting:

Thursday, January 12, 2016

8:00 a.m. to 9:30 a.m.

UWDC (1314 Teasley Lane)



United Way
of Denton County, Inc.
UnitedWayDenton.org



DCHLT Workgroup Reports

October/November 2016

WORKGROUP NAME: HOUSING; WORKGROUP CHAIR: TERRY WIDMER

Meeting Summary – October 17, 2016; November 21, 2016

Members Present 10/17: Terry Widmer (Chair), Dani Shaw, Connie Schmidt, Leslie Mosely, Kristin English, Sherri McDade, Alonzo Peterson, Pauline Jemison, Tiffany Youngblood, Christy Daniel, Betty Kay, Cathy Brown, Melanie Torres, Courtney Cross, Alex Reed

Members Present 11/21: Terry Widmer (Chair), Dani Shaw, Connie Schmidt, Alonzo Peterson, Christy Daniel, Betty Kay, Cathy Brown, Deirdre Stubel, George Morrison, Brenda Jackson, Tyheshia Scott, Courtney Cross, Alex Reed

The majority of the October meeting was spent reviewing final details of the housing pilot program overview, and thanking the workgroup for their work in developing the program.

The November meeting included a brief housing pilot update indicating that Denton Affordable Housing would now be providing the units, and prioritizing pilot clients for their units. UWDC and the nonprofit funding the project have secured an MOU, and a Master Lease and MOU are being finalized with DAHC. Additional details to secure before program launch include transportation and additional storage for furniture donations.

Dr. George Morrison of New Beginnings joined the group. The newly established nonprofit seeks to house young children aged zero to eight years, and works closely with Arms of Hope.

Giving Hope hired a new Housing Navigator and Street Outreach Coordinator, Tyheshia Scott. She shared details of her role with the group, and let people know they may refer clients seeking assistance in securing housing to her. She is compiling a list of landlords with affordable units, and who will work with clients that with unique backgrounds and situations. The groups also discussed the ways in which her role will complement the Coordinated Entry efforts currently being discussed.

From there the workgroup began to discuss strategic planning, and revisited the strategic goal they established while under the oversight of the BHLT. The goal will likely not change much, other than to take on a more 'affordable' housing focus rather than 'supportive', in order to encompass the DCHLT's comprehensive definition of homelessness.

The workgroup plans to tackle strategic planning more starting in January once they have received further direction from the HLT. Focus areas include Coordinated Entry and landlords.

Short Term Action Items

Finalize Master Lease with DAHC.

Complete uploading assessment tools into software, and train case manager in ANSA assessment.

Accomplishments

Secured MOU with Denton Supportive Housing, Inc.

Concerns

Transportation for clients to appointments given new scattered site approach.

Next Meeting Date

January 9, 2017

DCHLT Workgroup Reports

October/November 2016

WORKGROUP NAME: DATA; WORKGROUP CHAIR: STEPHEN COFFEY

Meeting Summary (October 21, 2016; November 22, 2016)

Members Present 10/21: Stephen Coffey (Chair), Christy Daniel, Courtney Cross, Dani Shaw, Jesse Hamner, Keith Henderson, Linda Choi, Patrick McLeod, Stephen Thomas, Valerie Foster

Members Present 11/22: Stephen Coffey (Chair), Christy Daniel, Courtney Cross, Jesse Hamner, Keith Henderson, Patrick McLeod, Katherine Gonzales

The group spent the October meeting reviewing the comprehensive definition for homelessness the DCHLT adopted in September along with current data sources, and determined which data sources need to be explored further in order to adequately account for every aspect of the adopted definition.

Additionally, the group reviewed numbers from the Denton Housing Authority, which indicate a projected increased need for upwards of 4,000 affordable housing units in Denton over the next for years. This number is in addition to the roughly 3,200 people currently on the DHA wait list.

From there the group determined available data, needed data, and identified next steps for backbone support in collecting and compiling said data. In addition to concrete numbers of individuals and families experiencing homelessness, workgroup members identified supplemental data that would be helpful to collect in order to properly analyze trends over time, such as local wages, GDP growth and projected population growth. Where possible, the group will attempt to collect trending data, and account for various national trends (natural disasters, waves of migration, etc.).

During the November meeting, the group reviewed data that has been collected thus far, and determined which data needs to be collected still. With strategic planning on the horizon for the DCHLT, the Data Workgroup spoke briefly about the future of the workgroup in light of their current goals and the obstacles they've faced in achieving those goals. The group began to discuss some possible recommendations, which they will articulate clearly along with the first data report draft. The group has set a goal to release said draft after the new year.

Additional strategic planning conversations included Coordinated Entry (CE) and the ways in which increased support and planning for the CE process would ultimately contribute to better quality data collection and reporting in the long term. The workgroup will join the CE Steering Committee (affiliated with the Denton County Homeless Coalition) for their January meeting, and will work with Sophia Checa from the Texas Homeless Network (THN) to learn about CE in more detail and explore ways in which the workgroup can support CE, as it is a crucial aspect of the continuous improvement of the housing crisis response system in Denton County.

Short Term Action Items

Complete data collection.

Continuous consideration of system performance measures in data collection and long-term establishment of data aggregation and analyses.

Accomplishments

None at this time.

Concerns

The ability to report accurate numbers given the inconsistency of current data sources.

Next Meeting Dates

January 13, 2017



DCBHLT Veterans Workgroup
 Strategic Planning
 2015 - 2020

STRATEGIC GOAL: INCREASE AWARENESS SURROUNDING AND CAPACITY TO PROVIDE MENTAL AND BEHAVIORAL HEALTH SERVICES TO VETERANS AND THEIR FAMILIES.

Objectives	Strategies	Metrics	Status
Expand Veteran Peer to Peer services in Denton County	<ul style="list-style-type: none"> Recruit and train peer mentors from community partner agencies Conduct presentations to local employers to recruit volunteers and raise awareness Secure a paid Volunteer Coordinator Develop a marketing and outreach program to increase community awareness 	<ul style="list-style-type: none"> Train 10 new peer mentors in Denton County Expand to 3 Peer to Peer meeting locations in Denton County Secure \$10,000 for local Veteran program marketing Increase number of mentors for Denton County Veterans Court from 4 to 15 	<ul style="list-style-type: none"> In progress In progress Completed In progress
Increase access to current Veteran resources in Denton County	<ul style="list-style-type: none"> Apply for SB55 TV+FA Grant to secure community case managers for coordination of services Establish a Denton County Veterans Resource Center Develop a Veterans Ambassador Transportation program through collaboration with DART/DCTA 	<ul style="list-style-type: none"> Hire 2 Veteran Case Managers with TV+FA Grant monies Generate an inclusive Veterans Resource Directory Refer 20 Veteran clients to DCTA Travel Trainer Program Recruit 5 additional Veteran ambassadors 	<ul style="list-style-type: none"> Completed In progress In progress Pending
Promote awareness of Veteran behavioral health services and needs	<ul style="list-style-type: none"> Develop a mass marketing plan to highlight Veteran programs in Denton County Include marketing budget in SB 55 TV+FA Grant application Provide military cultural competency training to local business and organizations 	<ul style="list-style-type: none"> Generate a Veteran component to DCBHLT website Share 2 Veteran specific resources a month on DCBHLT Facebook page Secure \$10,000 for local Veteran program marketing through TV+FA Grant Provide 2 military cultural competency trainings each year 	<ul style="list-style-type: none"> In progress In progress Completed Pending
Expand current Veteran service provider capacity	<ul style="list-style-type: none"> Locate interim VAMC space options for expansion Increase number of PTS-trained clinicians in Denton County Explore partnerships with local universities for student clinical training and recruitment 	<ul style="list-style-type: none"> Locate space to support 6 additional clinical staff to provide behavioral health services through VAMC Provide PTS training with CEU credit to 15 clinicians Provide 3 guest presentations to counseling/social work students for professional recruitment 	<ul style="list-style-type: none"> In progress Pending Pending

DCBHLT Veterans Workplan 2016-2020

Objective: Expand Veterans Peer to Peer services in Denton County.

Goal	Strategies	Timeframe	Collaborative Partners	Outcomes
<p>In collaboration with MVPN, recruit and train <u>10</u> peer mentors in Denton County.</p> <p>Increased frequency of Peer to Peer meetings held in Denton County from <u>2</u> to <u>3</u> locations. (i.e. Sanger & Lewisville)</p>	<ul style="list-style-type: none"> • Secure a paid Volunteer Coordinator (\$38,000) • Recruit and train additional peer mentors using community partnerships: <ul style="list-style-type: none"> ○ UNT Veterans Salute Program ○ Veteran Service Organizations ○ Faith Based Entities ○ UWDC ○ UNT and TWU Student Org. 	2016-2017	<ul style="list-style-type: none"> • MVPN • DCVC • Veteran Service Organizations • Denton County MHMR • Churches • Non-profit entities 	Increase access to and number of peer to peer mentors to provide supportive services to Veterans.
<p>Increase awareness of Peer to Peer Programs in Denton County.</p>	<ul style="list-style-type: none"> • Development of a Marketing & Outreach program (\$10,000) • Social Media • Traditional Media (newspaper) • Partnerships with local service agencies. 	2016	<ul style="list-style-type: none"> • TWU and UNT Marketing Programs • MVPN Statewide Program • In-kind collaborative partners 	Increased attendance of Peer to Peer sessions.
<p>Increase number of Mentors for Denton County Veterans Court from <u>4</u> to <u>15</u>.</p>	<p>Recruit and train Denton County Veteran Court Mentors using community partnerships:</p> <ul style="list-style-type: none"> ○ Universities ○ UWDC ○ Employers ○ VFW's <p>Conduct presentations to local employers who promote volunteerism.</p>	2016-2020	<p>Denton County Veteran Court</p> <p>DCVC</p> <p>Employers</p>	Increased number of mentors who can support Denton County Veterans Court.

Objective: Expand Veterans Services in Denton County

Goal	Strategies	Timeframe	Collaborative Partners	Outcomes
Establishment of a Denton County Veterans Center. (Long Term Goal)	Explore Public Private Partnerships Determine	2018-2020	Veterans Service Organizations	Establishment of a Veteran Resource Center in Denton County.
Development of a Veterans Ambassador Transportation program to benefit <u>200</u> Veterans per year.	<ul style="list-style-type: none"> Recruit additional Veteran ambassadors Coordinate with DART/DCTA for reciprocity between Ambassador programs. Participate in pilot program for MyRide app (VA Program) DCTA Travel Trainer Program Advocate for travel vouchers 	2016-2017	<ul style="list-style-type: none"> DCTA DART DCVC VAMC 	Increased access to transportation programs locally and to and from VAMC, Ft. Worth, and Bonham.
Increase capacity to provide mental health services and treatment to Veterans and/or their families.	<ul style="list-style-type: none"> Apply for TVI SB55 grant (United Way) Hiring of two case managers to assist Veterans with access to medical services. Provide training Implementation of ETO Case Management Software 	2016	<ul style="list-style-type: none"> United Way Denton County Behavioral Health Leadership Team (DCBHLT) MHMR CBOC UNT/TWU UBH 	<p>Increased funding to provide mental health services and treatment to Veterans and/or their families.</p> <p>Increased coordination for Veterans and/or their families with other transition support services.</p>

Objective: Increased access to Veterans Mental Health services in Denton County

Goal	Strategies	Timeframe	Collaborative Partners	Outcomes
Expansion of VA Behavioral Health Services in Denton County.	<ul style="list-style-type: none"> Collaborate with VAMC to expand behavioral health services in Denton County. Locate interim space options for expansion. 	2016-2019	<ul style="list-style-type: none"> VAMC Public/Private Partners 	<ul style="list-style-type: none"> Increase access to Veterans Behavioral Health Services. Decreased travel time to and from Dallas VA Decreased wait times.
Increase awareness of Veterans Behavioral Health Services available in Denton County.	<ul style="list-style-type: none"> Development of a Veterans services guide (print, electronic, and web). (\$500) Development of a mass marketing plan to highlight Veterans programs (traditional media, social media, and apps). Use of non-traditional partnerships (i.e. Chamber of Commerce, faith community, etc.) 	2016-2017	<ul style="list-style-type: none"> United Way of Denton County TWU UNT Churches Veteran Service Org. DCVC Other Non-profits 	Increased awareness and access to Veterans Service Organizations in Denton County.
Host <u>two</u> military cultural competency trainings in Denton County.	<ul style="list-style-type: none"> Develop list of providers & organizations (health care, employers, etc.) Provide CEU credits to HR managers and other licensed professionals. Use a tiered training approach (CEU vs. non CEU). 	2016-2020	<ul style="list-style-type: none"> DCVC Other trained professionals TWU City and County Govt. Large Employers (Labinal, Peterbilt) 	<p>Increase number of organizations who are trained in military cultural competence.</p> <p>Increase understanding of PTSD and reduce stigma.</p>
Increase number of PTSD-trained clinicians in Denton County.	<ul style="list-style-type: none"> Marketing and retention plan Explore TWU/UNT partnerships Explore incentive programs 	2018-2020	<ul style="list-style-type: none"> DCBHLT Higher Education MHMR 	Increased access to trained clinicians in Denton County.

Denton County Homelessness Leadership Team History

Date	Activity	Details
Feb. 2016	United Way of Denton County Hires Community Impact Coordinator for Homelessness Initiatives	The United Way of Denton County hired a Community Impact Coordinator for Homelessness Initiatives to lead the Denton County Homelessness Leadership Team as the backbone organization.
May 2016	Inaugural meeting of the Denton County Homelessness Leadership Team (DCHLT).	22-member appointed body consisting of representation from: local homeless and housing service agency nonprofit board leadership; Cities of Denton, Lewisville and Sanger; Denton County Commissioner's Court; local healthcare providers; higher education institutions; workforce development; United Way of Denton County board leadership.
June 2016	DCHLT Appointees approved Mission and Vision statements, Bylaws and Charter; Appoints 2016-2017 Slate of Officers	Chair: City of Denton Mayor Chris Watts; Co-Chair: Chasz Parker, Christian Community Action; Secretary: Angie Cadena, Denton Affordable Housing; Past Chair: Denton County Commissioner Bobbie Mitchell
August 2016	Denton County Emergency Solutions Grant (ESG) funding loss intervention	DCHLT leadership strategic in securing \$399,500 of one-time stopgap funding from the City of Denton, City of Lewisville and Denton County Commissioners Court.
Sept. 2016	Councilman TJ Gilmore appointed Secretary	Previous Secretary Angie Cadena stepped down from her role, and DCHLT appointees voted to appoint Lewisville Councilman TJ Gilmore as Secretary.
Sept. 2016	Adopted a comprehensive definition for homelessness.	Appointees voted to adopt a comprehensive definition for homelessness per the McKinney-Vento Homeless Assistance Act.
Sept. 2016	Appointed ex-officio seat for the Denton County Homeless Coalition	DCHLT voted to appoint an ex-officio seat from the DCHC Steering Committee.
Nov. 2016	DCHLT Homelessness Summit	DCHLT hosted the inaugural Denton County Homelessness Summit. Over 100 people (community members, elected officials, agency staff and volunteers, students) attended the 6-hour summit and discussed the economics of homelessness, public safety, health and homelessness, systems coordination and ways in which to create a diverse stock of affordable and accessible housing in Denton County.

**Denton County Homelessness Leadership Team
Meeting Schedule 2017**

Date	Time	Location
1/12/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
2/9/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
3/9/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
4/13/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
5/11/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
6/8/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
7/13/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
8/10/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
9/14/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
10/12/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
11/9/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton
12/14/2017	8:00 a.m-9:30 a.m.	United Way of Denton County 1314 Teasley Lane, Denton