Referral Process:
1. Complete a Coordinated Entry enrollment or reassessment.
2. Based on what you learn during the assessment, discuss each agency on the eligibility matrix and what you know about the program you are suggesting a referral to.
3. Allow the client to decide what agency they would like a referral to.
4. Complete the referral(s) in HMIS.
5. Do a warm hand off with that client to the agency you are referring them to if possible.

HOW TO DETERMINE IF THE REFERRAL FOR THE HOUSING PROGRAM IS APPROPRIATE

RAPID REHOUSING

Assists households with housing and case management for up to 24 months (2-6 month average)

General Requirements for Program Entry:
- VI-SPDAT score 4-7 OR F-VI-SPDAT score 4-8
- Form of official identification*
- Plan or ability to sustain housing after the short term assistance

Agencies Offering RRH in Denton County:
- Christian Community Action
- Giving Hope
- Monsignor King Outreach Center
- Our Daily Bread
- Recovery Resource Council (Veterans Only)

PERMANENT SUPPORTIVE HOUSING

Intensive long term assistance with housing and case management (typical length is several years)

General Requirements for Program Entry:
- VI-SPDAT score 8+ OR F-VI-SPDAT was 9+
- Disabling condition (Documentation Needed)*
- Length of time experiencing homelessness - 12+ months within 3 years (Documentation Needed)*
- Form of official identification*

Agencies Offering PSH in Denton County:
- Denton County MHMR (20 beds max)
- Giving Hope (30 beds max)

Housing Vouchers from agencies like DHA and the VA are also a form of permanent housing but are not specifically PSH programs.

* Recieving agencies can help with documentation collection *

Referrals should be made in HMIS, even if the agency does not use HMIS, so that all referrals for each client can be tracked in one spot for them.