Thursday, October 10, 2019 | 8:00 a.m. to 9:30 a.m.  
United Way of Denton County (1314 Teasley Lane, Denton, TX 76205)

Agenda

I. Welcome & Consideration of August 2019 Minutes  Chair  2 min.

II. Amend Bylaws  Chair  2 min.
   - VOTE: Amend Bylaws and Charter to add 1 seat for the City of Carrollton, add 1 seat for Housing and Homeless Service Providers to allow for a seat for Metrocrest Services, and the total allowable members from 36 to 38 (see attached)

III. New Appointees –  Chair  5 min.
   - Jill Adams, Lewisville ISD Counseling Coordinator
   - Jim Mustain, Christian Community Action Board Member

IV. Homelessness Funding Update  C. Cross  15 min.

V. Workgroup Updates  C. Cross  30 min.
   - Data
   - Housing  T. Widmer
   - Shelter Planning  C. Cross
   - Ending Veteran Homelessness  C. Cross

VI. Denton County Homeless Coalition Update  M. Jones  10 min.
   - 2020 Point-In-Time Count

VII. Backbone Support Update  C. Cross  10 min.
   - UWDC in Southern Denton County
   - Denton County Behavioral Health Leadership Team Update

VIII. Public Comment  Chair  5 min.

IX. New Business  Chair  5 min.

X. Adjourn  Chair  2 min.

Next Meeting Date:  
Thursday, December 12, 2019 | 8:00 a.m. to 9:30 a.m. | United Way of Denton County
Meeting Summary

**Appointees/Ex-Officios Present:** Alice Mankoff, Ashleigh Feryan, Commissioner Bobbie Mitchell, Councilwoman Keely Briggs, Courtney Cross, Cynthia Harris, Dani Shaw, Emily Taylor, Gary Henderson, Josh Ashford, Kathy Srokosz, Mayor Thomas Muir, Mary Jones, Roy Metzler, Sheryl English, Stephen Coffey, Terry Widmer, Valerie Foster

**Appointees Absent:** Councilman TJ Gilmore (regrets), Dale Tamke, Frank Padgett (regrets), Herman Oosterwijk, Isabel Rodriguex, Jessica DeRoche, Mayor Chris Watts, Nicole Recker,

**Guests:** Sarah Kuechler (City of Denton), Elena Lusk (United Way of Denton County), Hope Rodgers (United Way of Denton County), Leah Jordan (United Way of Denton County), Pat Smith (Serve Denton), Jean Brown (Extreme Green Homes), Steve Brown (Extreme Green Homes)

**Welcome & Consideration of June 2019 Minutes**

Co-chair Mayor Thomas Muir called the meeting to order at 8:03 a.m.
Co-chair requested a motion to approve June 2019 minutes.

Motion: Terry Widmer
2nd: Mary Jones
Motion was approved.

**Nominating Committee Presents 2019-2020 Slate**

Co-chair requested a motion to approve the 2019-2020 slate of officers: Councilman TJ Gilmore, Chair; Mayor Thomas Muir, Co-Chair; Alice Mankoff, Secretary.

Motion: Terry Widmer
2nd: Councilperson Keely Briggs
Motion was approved.

**Amend Bylaws**

Co-chair requested a motion to amend DCHLT bylaws to increase the number of allowable appointees from ‘Small Cities and Towns’ from 2 to 5, and the total allowable members from 33 to 36. Courtney Cross recently met with representatives from the City of The Colony seeking to join the DCHLT and the DCBHLT as they’ve identified growing needs within their community.

Councilperson Keely Briggs inquired the requirements for small cities to join the DCHLT. Gary Henderson stated that if small cities can join if they have a solution or a need, and smaller cities have unique needs. Co-chair Mayor Thomas Muir stated that small cities may not have as big of an issue, but issues are still present and small cities are detached.
Motion: Councilperson Keely Briggs
2nd: Mary Jones
Motion was approved.

Valerie Foster stated that she is only DCHLT appointee representing schools and children. Gary Henderson inquired if the DCHLT should seek someone from an ISD for DCHLT appointment. A Lewisville ISD social work appointment would be preferred due to youth shelter access in Lewisville. Councilperson Keely Briggs stated the benefit of having a Denton ISD appointment for the purpose of local data.

Co-chair called for a motion to approve a Denton ISD and Lewisville ISD seat to the DCHLT.

Motion: Terry Widmer
2nd: Alice Mankoff
Motion was approved.

Approve New Appointee from The Colony

The City of The Colony has appointed Joe Perez, Director of Community Relations and Programming to the DCHLT. Co-chair requested a motion to approve the new appointee from the City of The Colony to the DCHLT.

Motion: Alice Mankoff
2nd: Valerie Foster
Motion was approved.

Green Extreme Homes Presentation

Jean Brown, Executive Director, and Steve Brown, President & Project Manager provided a presentation on Green Extreme Homes. Green Extreme Homes specializes in building energy efficient homes and remodeling existing homes, where builds are volunteer-based; electric bills in these homes range from $30-$40/month. Developments have primarily and historically been in Dallas, including dedicated homes for Veterans. Green Extreme Homes has a 290-unit development for seniors, where 90 units are filled by formerly homeless persons, as well as a 139-tax credit unit in Plano, and has just built their first development in Lewisville. A ribbon cutting will be held on September 14th at 10:00 am for their first Lewisville home.

Green Extreme Homes is in the top 2% of builders in the nation for energy efficiency. Different types of heating and cooling are used to showcase homes. The homes also feature Department of Energy sustainable landscapes and air filtration systems that produce “hospital air“ which has shown to relieve symptoms of allergies and asthma.

The Lewisville home, which will be serve single female Veterans, costs $1.46/day to cool for 2,800 air conditioned square feet. The home also features a chicken coop and a hydroponic warehouse to offer therapeutic farming for returning Veterans through 14 levels of vertical farming equivalent to 30 acres of farm land, which uses 90% less water, is pesticide free and receives light 22 hours a day. Residents can consume and sell produce grown and keep the profits. An MOU with the Dallas VA will ensure that case management is provided for the home’s residents and local banks will provide financial counseling. Qualifying Veterans must be employed. Length of stay varies on individual client needs and barriers. The home costs about half a million to build.

When a home is available, including single-family homes, information is sent to the VA and local partners who can submit applications. Tax-credit properties are third party and first come, first serve for affordable housing opportunities.

The next step for Extreme Green Homes is mixed-income communities which are a best practice. Low income wage earners experience upward mobility when mixed with high wage earners.
Emergency Solutions Grant

Applying agencies provided an update on the status of their Emergency Solutions Grant (ESG) applications. Alice Mankoff provided an update on behalf of Denton County Friends of the Family (DCFOF). DCFOF applied for $300,00 across all three available program components: homeless prevention (HP), rapid rehousing (RRH), and emergency shelter.

Daphne Adams provided an update on behalf of Christian Community Action (CCA). CCA applied for HP and RRH but was unable to submit their application on time due to waiting on critical documents from their board of directors. CCA will be applying for the Continuum of Care (CoC) grant for $300,00 for 20 households and will be working closely with Giving Hope. CCA has allocated general funds for HP to continue serving clients during the gap of grant funding.

Cindy Harris provided an update on behalf of Giving Hope, Inc. (GHI). GHI was unable to submit their ESG application on time but will also be applying for the CoC grant in the sum of $300,000. Cindy stated that the CoC grant has more funding available, will allow GHI to fund two staff members as well as provide RRH assistance for 6-9 months rather than 3-6 months. GHI is also applying for 10 additional beds for their Permanent Supportive Housing program, as well as applying for private grants for RRH and street outreach in case they aren’t funded through the CoC, and is ready to support the Salvation Army if they receive ESG RRH funding.

Dani Shaw stated that the only difference between the CoC and ESG grants is that the CoC has more funding available. There will be both a drop in RRH funding and a gap in funding until RRH contracts are signed.

Workgroup Updates

Data Workgroup

Courtney Cross stated that there this is not a Data Workgroup update due to staff transitions, but that next steps for this workgroup include identifying someone who can help build and automate the Denton County Homelessness Data Dashboard.

Housing Workgroup

Terry Widmer provided and update on the Housing Workgroup. The Housing Workgroup meets every other week with to discuss the specific needs and barriers of individuals and families on the Housing Priority List. The Housing Workgroup has also hosted local service providers to provide outreach and education opportunities for its members, including sensitivity training when providing services for clients living with differing abilities, as well as how to identify clients who may eligible Skilled Nursing Facility services. Terry stated that a recurring barrier in the Housing Workgroup is a lack of substance abuse treatment for low-income individuals.

Ad Hoc Committee

Courtney stated that the City’s budget season, which is currently underway, impacts the Ad Hoc Committee. The Ad Hoc Committee is currently waiting to reconvene.

Shelter Planning Workgroup

Courtney stated that the Shelter Planning Workgroup is waiting for further direction from Denton City Council to reconvene this workgroup. The City of Denton will be making a decision to provide funding for MKOC, the Barriers Fund, and street outreach in the coming weeks. The City of Lewisville is considering contributing to the Barriers Fund as well.

Ending Veteran Homelessness
Courtney has connected with the Denton County Veterans Coalition (DCVC) who has appointed a DCVC member to represent them and serve as their point of contact throughout the duration of this collaboration. Courtney reminded the group of the upcoming 100-Day Challenge and Denton County Veteran Stand Down. The Veteran Stand Down will provide an opportunity to target key players in the 100-Day Challenge.

Denton County Homeless Coalition Update

Dr. Mary Jones provided an update on the Denton County Homeless Coalition, including an Affordable Housing Panel which will be held on September 5th at CoServ in partnership with the League of Women Voters.

Motion: Terry Widmer
2nd: Commissioner Bobbie Mitchel
Motion was approved.

Backbone Support Update

Courtney introduced Elena Lusk, UWDC’s new Coordinated Entry Specialist/HMIS Support.

Hope Rodgers provided an update on the DCBHLT. The DCBHLT last met in July and entered in a strategic planning process. The DCBHLT has convened a Strategic Planning Committee and two out of three workgroups have met to discuss strategic goals, including the needs of aging Veterans in the Veterans Workgroup, and how to better engage in local anti-human trafficking efforts in the Child & Family Systems Workgroup. Leah Jordan stated that the VA has officially opened their new mental health annex and provided an update on the HB-13 grant which aims to reduce jail recidivism under a mental health umbrella. Leah has requested amendments to the HB-13 grant, including a 6 month extension and the ability to use funds differently within the grant.

New Business

Serve Denton’s Pat Smith stated that the Salvation Army has signed a letter of intent and will be scheduling a meeting with the City of Denton for feedback from City staff regarding rezoning processes before moving forward on a more detailed process.

Councilperson Keely Briggs stated that Denton County Homeless Data Dashboard should have the ability to filter data by city.

Adjournment

Co-chair requested a motion to adjourn the meeting at 9:28 a.m.

Motion: Mary Jones
2nd: Terry Widmer
Meeting was adjourned.

Next Meeting:
Thursday, October 10, 2019 | 8:00 a.m. to 9:30 a.m. | United Way of Denton County, Inc.
(1314 Teasley Lane, Denton, TX 76205)
August / September 2019

The DCHLT Data Workgroup met to discuss previous efforts and strategies to maintain the HPL and Data Dashboard. The HPL was audited to make sure that it was accurate and that statuses were updated for future accuracy. The current list of people that are pulling onto our Housing Priority List from HMIS was 1,518 households that have touched the system in Denton County. After a complete audit, 644 households have been identified as inactive, 466 households exited into some form of housing and have continued to stay in that housing/have not needed further housing resources from us, and 408 households are currently experiencing homelessness/accessing services here in Denton County. With the audit, came making sure that everyone we determined was housed or inactive, had updated statuses accordingly that way the system is accurately showing who is housed and when they were housed and who is no longer in need of assistance.

The data dashboard was updated with September data and is live for anyone interested in seeing the numbers discussed already as well as other data shown. There were clarifying statements added to explain the missing months in a few of the graphs as well as what type of exit counts as permanent housing.

To ensure better data quality in the future, we have created small training topics that will begin rolling out at every case conferencing going forward. Trainings include one-pagers and reminders on often-forgotten first and final steps, that keep our list and totals accurate.

The workgroup also discussed streamlining and automating the process for updating the dashboard. UWDC staff is creating a list of each step needed to update all elements of the dashboard currently. With that list we plan to develop a scope of work for a potential volunteer data specialist project or grant-funded project.

Short-term action items

Roll out monthly / biweekly training topics during case conferencing to have an accurate system.
Send out a monthly list of everyone who has not accessed services in the last 3 months to current assessors and case managers (the new inactive date) to be able to make sure that people are actually inactive and not housed.
Identify a data specialist to assist with data management improvements.

Accomplishments

Updated Data Dashboard – including readjusting housing totals for previous months.
Accurate and up to date HPL – including everyone who has been housed, everyone moved to inactive and all people who are active (have accessed services in the last 3 months and are still in need of housing).
Began making training one pagers for future case conferencing.

Concerns

Ability to make updating the Data Dashboard a lot less of a manual and lengthy process.
Training partnering agencies to complete final, often forgotten, steps in order to maintain an accurate HPL in the future.

Next Meeting Dates

October 18th 2019

DCHLT Data Workgroup October 2019
DCHLT Workgroup Reports

DCHLT HOUSING WORKGROUP | CHAIR: TERRY WIDMER

August 2019 – October 2019

The Housing Workgroup has convened 3 times between August 8th and October 10th.

The Housing Workgroup meets bi-weekly, every other meeting is veterans focused to help meet Denton County’s Goal to End Veteran Homelessness by 2020.

The remainder of the Housing Workgroup continues to meet monthly to prioritize households on the Housing Priority List. At the start of every meeting, group reviews vacancies in local housing programs along with available rental units through the Doors for Denton County Housing Navigation program. Both groups review HMIS data and discuss the CE process and make recommendations for improvement.

UWDC’s Homelessness Coordinator conducts weekly phone check-ins as needed with providers to touch base on outflows and reassessments. The Housing Navigator has joined these calls and regularly meets with partners to review available units and discuss how they can support each programs housing search and placement needs.

In September, the group heard a presentation from the Denton County Public Health Office about the Dental Service Program. During the presentation the group was informed about the services the dental office provides and discussed ways the groups can partner. During the Veterans Case Conferencing, UWDC staff presented benchmarks on reaching functional zero for veterans created by the Veterans Affairs office.

Short-term action items

Continued program-specific training based on Standards of Excellence and client needs
Highlight guest speakers to address gaps in services

Accomplishments

Attendance and collaboration of providers
Action steps for the Goal to End Veteran Homelessness by 2020

Concerns

Access to wrap-around services for households with severe service needs
Understanding of program-specific processes and flexibility of funds to assist households for extended periods as needed
Funding changes within the next year

Next Meeting Dates

Oct 14th, Oct 21st, Nov 4th
October 2019

The Ending Veteran Homelessness committee met August 23rd. During that meeting the committee reviewed the current state of homelessness funding and has recommended the 100-day challenge planned for January 2020 be postponed. The Denton County Homeless Coalition Steering Committee supports this decision.

UWDC backbone support have connected with Fort Worth Veterans Affairs to engage them in efforts towards reaching the goal. The committee will continue to collaborate with the VA to increase collaboration with local providers and identify funding opportunities.

UWDC staff have developed a workplan (see attached) to track progress towards the goal to End Veteran Homelessness by the end of 2020. The committee met September 20th to review the plan and discuss goals. The workgroup agreed for UWDC staff to explore a collaborative application for a Texas Veterans Commission grant to support the goal to end Veteran homelessness and diversify resources to sustain the goal.

Short-term action items

Consider collaborative Texas Veterans Commission application

Accomplishments

Established partnership with Fort Worth Veterans Affairs to identify potential future funding opportunities

Connected with United States Interagency Council on Homelessness and acquired Benchmark Tracking Tool to measure progress towards goal

Veteran Case Conferencing members made it through the entire Veteran list

Concerns

Sufficient housing assistance resources and wrap-around services for Veterans experiencing homelessness

Next Meeting Dates

October 18th