

Impact of the Coronavirus on Our Operations

Our Workforce Centers Are Temporarily Closed to the Public, but Our Staff Remains Ready to Serve Customers via Phone, Email and Online

With the continued spread of the coronavirus (COVID-19), we all find ourselves in uncharted territory. We are diligently listening to and following the advice of medical and government officials as the situation in our region and across the globe changes daily.

Our hearts go out to everyone whose health and livelihood has been impacted by this pandemic. The safety and well-being of our staff, customers, partners and communities are of the utmost importance to us. With that in mind, we wanted to share these latest developments with you:

- Effective at 5:00pm on Wednesday, March 18, 2020, we are temporarily closing our 11 Workforce Solutions for North Central Texas workforce centers to the public to align with recommendations for small group gatherings and safe social distancing.
- Our workforce center staff will continue to be available to serve you by phone, email and online. [Contact information for our workforce centers](#) is on our website, but it is also listed below for easy reference:
 - Cleburne: cleburneworkforce@dfwjobs.com, 817-641-6201
 - Corsicana: corsicanaworkforce@dfwjobs.com, 903-874-8276
 - Denton: dentonworkforce@dfwjobs.com, 940-382-6712
 - Granbury: granburyworkforce@dfwjobs.com, 817-573-4282
 - Greenville: greenvilleworkforce@dfwjobs.com, 903-454-9350
 - Plano: planoworkforce@dfwjobs.com, 469-229-0099
 - McKinney: mckinneyworkforce@dfwjobs.com, 972-542-3381
 - Stephenville: stephenvilleworkforce@dfwjobs.com, 254-965-5100
 - Terrell: terrellworkforce@dfwjobs.com, 972-563-7271
 - Waxahachie: waxahachieworkforce@dfwjobs.com, 972-937-8114
 - Weatherford: weatherfordworkforce@dfwjobs.com, 817-594-0049
- Unemployment Insurance Benefits information can be found on the Texas Workforce Commission (TWC) website [for job seekers](#) and [for employers](#).
- For our customers who participate in the Texas Workforce Commission subsidized child care program, the Commission has determined that children may accrue absences without impacting ongoing eligibility for services. Please visit the TWC website for [more information about child care](#).
- We realize that many of our customers are required to attend various workshops and meetings to remain eligible for benefits. Your workforce center staff can provide more detail, and you can reach them by using the contact information above.

We thank for your patience and understanding as we navigate this changing landscape. We will keep you informed of any new developments as we follow guidance from the World Health

Organization, the Centers for Disease Control, and local government and health officials. For the latest information, please visit our [coronavirus information and updates page](#).

Sincerely,

Your Team at Workforce Solutions for North Central Texas



A proud partner of the  network

Workforce Solutions for North Central Texas is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. For the hearing impaired, call TDD 1-800-735-2989 or VOICE 1-800-735-2988. For more information, visit www.dfwjobs.com.